

Shipping and Transaction Agreement

Client Name: _____

Street Address: _____ Daytime Phone: _____

City / State / ZIP: _____ Alt. Phone: _____

Email Address: _____

By signing below, I acknowledge that I have read, understand, and hereby agree to the terms set forth on all three (3) pages of this Agreement

Dated: _____ Client Signature: _____

By initializing in the space provided, and by your signature on this agreement, you hereby expressly authorize RGG to Telephone you at the number(s) provided above, irrespective of whether or not your telephone number appears in the "National Do Not Call Registry." 16 CFR_310.4(b)(1)(iii)(B)(i) and (ii).

Initial Here

This Shipping and Transaction Agreement ("Agreement") is entered into between you and Regent Gold Group LLC (and its affiliates) (collectively "RGG") for the purchase and sale of precious metal, in any form, bullion bars and coins, semi-numismatic coins and bars, and numismatic coins and bars, bags (and partial bags) of coins and any other products which RGG offers or may offer in the future (the "Product").

1. DELIVERY OF PRECIOUS METALS PURCHASED: You must deliver funds sufficient to cover the cost of the proposed purchase of the Product to RGG within five (5) business days of your placement of the order ("Funds"). Funds may be delivered by wire transfer or check. With the limited exceptions noted in the refund policy (below) all sales are final. Upon verified receipt of the Funds, RGG will deliver the Product within thirty (30) days. If you fail to provide the Funds within five (5) business days after placing your order, RGG may exercise the rights set forth in this Agreement, below. Checks may be made out to Regent Gold Group, LLC (For wire transfer instructions, please contact your RGG sales representative.)

2. DELIVERY OF PRECIOUS METALS: Unless otherwise specified in writing at the time of your order, RGG shall cause all the Product purchased and paid for to be delivered to your address set forth above or third party vaulting service in the event of an IRA purchase. RGG uses reputable, nationally recognized delivery services to deliver the Product. If your order is lost prior to delivery, you must notify RGG, in writing, immediately. Notice of any such alleged loss should be sent to: Regent Gold Group, LLC., 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. If the delivery service verifies that the Product was never delivered, RGG shall, within forty-five (45) days of such verification, in its sole discretion, either refund to you the full purchase price for such undelivered Product or replace such Product with other Product of the same denomination/type and grade. RGG assumes no responsibility for Product lost after delivery to the address set forth above or third party vaulting service in the event of an IRA purchase. RGG assumes no risk of loss for any Product purchased from you until such materials are delivered to and accepted by an authorized representative of RGG.

3. PURCHASE PRICE:

a. Sales: For purposes of clarification, the purchase price of the Product Includes RGG's profit margin on the transaction. Within the industry, the difference between RGG's cost on the day of the purchase and the retail price quoted is known as the "Spread." Spreads vary significantly – by the type of Product, by customer, and the timing of the transaction. Spreads may be subject to negotiation, and any Spread charged to you in a specific transaction may be more or less than the Spread charged to others in similar transactions or charged to you in prior or future transactions. RGG's Spread on: (i) bullion is generally between two percent and ten percent (2 to 10%); (ii) semi-numismatic and numismatic coins and bars is generally between seventeen percent and thirty-three percent (17 to 33%), and a typical spread is approximately twenty-nine percent (29%); and Individual retirement account ("IRA") transactions are more expensive to process and can require RGG to assume certain investment risks in connection with the transaction. Generally, RGG's Spread on IRA transactions is between twenty-one and twenty-nine percent (21 to 29%), and a typical spread is approximately twenty-five percent (25%). These numbers are only approximations, and represent a general range and a typical transaction. The actual Spread on any particular transaction could have been any amount within those ranges (or even possibly outside those ranges). RGG's sales representatives are commissioned salespersons. RGG and/or its sales representatives are not your fiduciary in the purchase and investment contemplated by this Agreement. In addition, from time to time, RGG's sales representatives may receive other compensation tied to sales activity. RGG's sales representatives are not licensed and their knowledge of the Product and the marketplace varies. If a customer requests a quote, the quote can change based on the factors listed above. Whether a Precious Metal is classified as Bullion, semi-Numismatic, or Numismatic may turn on a number of objective and subjective factors, LLC the age of the Precious Metal, its condition, the number of known copies, the likelihood of additional minting, the originating country, relevant historical events or owners (e.g., shipwreck; royalty), relevance to the formation of various Precious Metal collections, and an investor's personal attraction to the piece. RGG's classification of Precious Metals is only an opinion and may change over time. In addition, given the subjective nature of the classification process, other dealers or investors may classify the same coin differently. RGG's prices and spreads are based on its classification determination. b. Re-purchases: RGG does not guarantee that it will re-purchase any Product that you purchased. In event you chose to sell your Product in the future, you may contact RGG and request an offer on your Product. Should RGG make an offer to repurchase our Precious Metals, RGG will buy them back, usually at the current wholesale price, which may fluctuate, depending on market conditions and inventory need. RGG does not guarantee that any re-purchase offer will equal the price that RGG would pay to acquire the same denomination/type and grade of Precious Metal from a wholesaler, or that any offer made will be higher or equal to what someone else might offer for the same Precious Metals. c. By selling to RGG, the sellers certifies, pursuant to 28 U.S.C. §1746 as follows: that seller deals in such article or otherwise by seller's respective occupation, or by seller's respective avocations as collector, speculator, or investor, hold myself out as having knowledge or skill peculiar to such articles or the practices involved in the purchase or sale made with RGG. Any purchases or sale of coins, hallmark bars, registered ingots, and other items as numismatic objects, by me to or from RGG is for their numismatic value. To the extent customer is a buyer, they make the same certification and warranty to RGG, that is Customer certifies pursuant to 28 U.S.C. §1746: that they deal in such articles or otherwise by virtue of Customer's respective occupation, or by Customer's respective avocations as collector, speculator, or investor, and hold themselves out as having knowledge or skill peculiar to such articles or the practices involved in the purchase or sale made with RGG.

4. RGG's REMEDY FOR YOUR FAILURE TO PERFORM: If you refuse to accept delivery of the Product or you fail to make payment when due, RGG, in its sole discretion, may cancel the transaction and resell such Product on a wholesale basis. If the proceeds from such resale are less than the contract price with you, RGG shall be entitled to recover from you the difference between the resale price and your contract price, plus any incidental damages occasioned by your breach. If the proceeds from such resale are more than the contract price, RGG shall be entitled to keep the excess amount as liquidated damages – actual damages being too speculative to calculate at this juncture.

5. INVESTMENT RISKS AND OBJECTIVES: You understand that an investment in the Product is speculative, unregulated and volatile. The value of the Product may appreciate, depreciate, or stay the same depending on a variety of factors. You can only achieve a profit if your ultimate sales price of the Product at the end of your holding period exceeds the spread as set forth in paragraph 1 and other costs such as liquidation fees. In RGG's opinion, purchase of the Product should be considered a long-term investment. RGG cannot guarantee, and makes no representation, that the Product will appreciate at all or appreciate sufficiently to allow you to sell the Product for a profit at any time in the future. In RGG's opinion, you should not invest more than twenty percent (20%) of your available investment funds in the Product. Moreover, since the Product does not yield income; the Product is not an appropriate investment vehicle for investors seeking current or future income.

The success of an investment in the Product is dependent, in part, upon extrinsic economic forces such as supply, demand, international monetary conditions, and inflation or the expectation of inflation. The impact of these forces on the values of the Product cannot be predicted. You acknowledge that you have been advised that the market for the Product can be volatile and that prices for the Product may rise or fall over time. You further acknowledge that past performance is no guarantee of future performance. RGG encourages you to conduct your own independent research on the Product or consult with an independent investment advisor before purchasing or selling the Product.

6. GRADES: RGG is not a grading service. RGG relies upon the opinions and assessments of independent grading services such as Numismatic Guaranty Corporation of America, ANACAS, GIA and Professional Coin Grading Service, LLC. Grading is a subjective process and the standards are continuously changing. RGG does not guarantee that the Product it sells will achieve the same grade in the future. In buying or selling a graded Product, RGG warrants that the Product is not counterfeit and states that the grade is an opinion of the grading service. RGG makes no representations, warranties or guarantees on behalf of any third party with respect to such grade or attribution.

7. REFUND POLICY-ALL SALES ARE FINAL: All sales are final. You must inspect each delivery carefully upon receipt. If, for any reason, you are dissatisfied with the quality of the Product purchased from RGG, you must immediately notify RGG. If you notify RGG of your dissatisfaction within fifteen (15) days of delivery of the Product and the Product has not been opened, removed, or tampered with in any respect, RGG may agree to replace the Product in question with another Product of the same denomination/type and grade or RGG may permit you to upgrade to a higher value Product as part of the replacement process, provided you pay the difference between the contract price of the Product and the substituted Product. If RGG determines, in its sole discretion, that a substitute Product is not reasonably, commercially available, RGG may elect, at its sole option, to either (i) replace the product with a reasonably comparable product, even though of a different denomination/type and grade, or (ii) return your Funds and void that particular transaction. Any requests pursuant to this paragraph should be directed, in writing, to Regent Gold Group, LLC, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212 and postmarked by the deadline indicated above.

8. REPRESENTATION WARRANTY: RGG represents and warrants that upon the delivery of Purchase Funds and subject to the other terms and restrictions set forth in this Shipping and Transaction Agreement, RGG will cause to be delivered to Customer the denomination type and grade of Precious Metals specified in Customer's order, as classified and/or graded by one of the following independent grading services: Professional Coin Grading Service, LLC., Numismatic Guaranty Corporation of America, ANACAS, or any other independent grading service of similar standing. The only representation and warranty that Customer may rely upon in purchasing Precious Metals from or selling Precious Metals to RGG is the representation set forth in this Agreement. Neither RGG, nor any of its officers, agents, employees, sales representatives, or other representatives are authorized to make any other representations or warranties concerning any Precious Metals that RGG is selling or purchasing under this Transaction Agreement.

9. LIMITATION OF LIABILITY: IN NO EVENT SHALL RGG HAVE ANY OBLIGATION OR LIABILITY (WHETHER IN TORT, CONTRACT, WARRANTY, OR OTHERWISE, AND NOTWITHSTANDING ANY FAULT, NEGLIGENCE, OR STRICT LIABILITY), FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES SUSTAINED OR ARISING FROM OR RELATED TO ANY TRANSACTION COVERED BY THIS AGREEMENT, EVEN IF RGG IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, RGG'S LIABILITY TO YOU FOR ANY REASON AND UPON ANY CLAIMS SHALL AT ALL TIMES BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT IN DISPUTE. THE PRODUCT IS SOLD BY RGG ON AN "AS IS" BASIS AND RGG MAKES NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE WARRANTY OF MERCHANTABILITY AND OR FITNESS FOR A PARTICULAR PURPOSE.

10. DISCLAIMER: RGG IS NOT A TAX, INVESTMENT, OR LEGAL ADVISOR AND NO ONE ASSOCIATED WITH RGG IS AUTHORIZED TO PROVIDE ANY SUCH ADVICE OR SERVICES. ANY WRITTEN OR ORAL STATEMENTS BY RGG, ITS OFFICERS, AGENTS, SALES REPRESENTATIVES, OR OTHER REPRESENTATIVES ARE OPINIONS ONLY. SUCH STATEMENTS, IF ANY, ARE NOT REPRESENTATIONS OF FACT. AS A RESULT, YOU AGREE AND ACKNOWLEDGE THAT RGG MAKES NO REPRESENTATIONS REGARDING THE TAX CONSEQUENCES OR THE OUTCOME OF PURCHASING THE PRODUCT AS AN INVESTMENT IN YOUR IRA OR OTHERWISE. RGG IS NOT YOUR FIDUCIARY IN THE PURCHASE AND INVESTMENT CONTEMPLATED BY THIS AGREEMENT. RATHER, YOU AGREE AND ACKNOWLEDGE THAT RGG HAS ADVISED YOU TO SEEK INDEPENDENT TAX, INVESTMENT, OR LEGAL ADVICE OR ADVISORY SERVICES FROM A QUALIFIED PROFESSIONAL, REGARDING THE CONSEQUENCES OF THE PURCHASE AND INVESTMENT CONTEMPLATED BY THIS AGREEMENT.

RGG IS A SELLER AND PURCHASER OF PRECIOUS METALS. WHILE RGG IS ALWAYS PREPARED TO COMPARE AND CONTRAST THE DIFFERENT PRECIOUS METALS THAT ARE AVAILABLE FOR PURCHASE OR THAT RGG IS WILLING TO PURCHASE, CUSTOMER ACKNOWLEDGES AND AGREES THAT (I) NO FIDUCIARY RELATIONSHIP EXISTS BETWEEN RGG AND CUSTOMER, (II) THE DECISION TO PURCHASE OR SELL PRECIOUS METALS, AND WHICH PRECIOUS METALS TO PURCHASE OR SELL, ARE THE CUSTOMER'S DECISION ALONE, AND (III) PURCHASES OR SALES ARE MADE SUBJECT TO CUSTOMER'S OWN PRUDENCE AND JUDGMENT. ANY WRITTEN OR ORAL STATEMENTS BY RGG, ITS OFFICERS, AGENTS, SALES REPRESENTATIVES, OR OTHER REPRESENTATIVES RELATING TO FUTURE EVENTS OR THE ATTRIBUTES OF CERTAIN PRECIOUS METALS ARE OPINIONS ONLY. SUCH STATEMENTS, IF ANY, ARE NOT REPRESENTATIONS OF FACT. RGG'S SALES REPRESENTATIVES ARE NOT LICENSED AND THEIR KNOWLEDGE OF PRECIOUS METALS AND THE PRECIOUS METALS MARKETPLACE VARIES MARKEDLY.

11. APPLICATION TO FUTURE TRANSACTIONS: This Agreement shall control all transactions until such time as it is amended by RGG. You agree that RGG may amend this Agreement at any time and from time to time, and you authorize RGG to give you notice of any amendment by mailing a copy of the amended Agreement to the address set forth above and that after such mailing, the amended Agreement shall govern succeeding transactions.

12. FORCE MAJEURE: Neither RGG nor Customer shall be liable for any failure or delay in its or their performance under this Transaction Agreement due to any cause beyond its or their respective reasonable control, including acts of war, terrorism, acts of God, earthquake, flood, embargo, riot, sabotage, labor shortage or dispute, governmental act or failure of the Internet, but not limited to, any disruption, failure and/or error in or of RGG's internal computer systems, or any disruption, failure and/or error in or of any third-party Internet service providers as RGG may use from time to time.

13. ARBITRATION OF DISPUTES; Any dispute arising out of or related to this Agreement, which cannot be resolved by negotiation will be settled by binding arbitration in accordance with the American Arbitration Association's Arbitration Rules and Procedures, as amended by this Agreement. Unless the parties select a different location, the arbitration will be held in the Los Angeles, California. The costs of arbitration, including the fees and expenses of the arbitrator, will be shared equally by the parties, unless the arbitration award provides otherwise. Each party will bear the cost of preparing and presenting its case. The parties agree that the arbitrator has no power or authority to make awards or issue orders of any kind except as expressly permitted by this Agreement, and in no event does the arbitrator have the authority to make any award that provides for punitive or exemplary damages. The award may be confirmed and enforced in any court of competent jurisdiction.

14. FINAL AGREEMENT, CHOICE OF LAW; This Agreement supersedes and replaces all prior and contemporaneous agreements, understandings and representations, whether oral or written, between the parties and relating to the subject matter hereof, and together with the other documents referenced herein, constitutes the entire understanding of the parties with respect to the subject matter of this Agreement. This Agreement shall be governed by California law without giving reference to its conflicts of law. Any litigation (if both parties agree not to arbitrate) between the parties will take place in the state or federal courts of Los Angeles County, and both parties submit to the jurisdiction of and venue in such courts.

15. SEVERABILITY: If any part of this Agreement is deemed to be invalid by any court or arbitration, that part will become null and void. The balance will continue to have full force and effect.

16. BATTLE OF THE FORMS. The terms of this Shipping and Transaction Agreement shall govern and not be superseded by terms from any other agreement, invoice or other document sent by you.

17. LAWS THAT MAY PERTAIN TO YOU. While the terms of this Agreement shall govern this and all future transactions, there are also various state laws that will apply as well, when involved with precious metals. "Precious Metals" shall mean for purposes of this Shipping and Transaction Agreement, any precious metal, in any form, that is the subject of a transaction between RGG and Customer, and shall include, but is not limited to, bullion bars and coins, semi-Numismatic coins and bars, Numismatic coins and bars, "junk silver", and bags (and partial bags) of coins. Please review this list below.

Addendum:**Alabama**

The customer may obtain a full refund for the return of undamaged and unused merchandise to RGG within eight days of receipt by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Alaska

RGG will give the customer a refund, credit, or replacement, at the option of the customer, if: (1) the property or services purchased from RGG Capital are defective, not as represented, or not received as promised by RGG Capital; (2) within seven days after receiving the purchased property, the Customer returns the purchased property and makes a written request for the refund, credit, or replacement; or (3) within seven days after paying for the purchased services and before the services are provided, the Customer makes a written request for the refund or credit. Purchased property must be returned in the same condition as when delivered in order to be entitled to a refund, credit, or replacement. Returns of purchased property and written requests should be sent to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212.

Arizona

Notice of Cancellation: The customer, only if a first time customer, may cancel this order without any penalty or obligation within three business days from the delivery of the merchandise. "Delivery" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. If the customer cancels, any payments made by the customer will be returned within ten days after the receipt by the seller of the customer's notice of cancellation. To cancel this transaction, mail or deliver a signed and dated copy of your cancellation notice or send a telegram to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. Any merchandise delivered to the customer must be returned at RGG's expense to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212, no later than twenty-one business days after the receipt of the merchandise.

Colorado; Oklahoma

The customer may obtain a full refund for the return of undamaged and unused merchandise to RGG, provided that the customer provides notice of cancellation, in writing, to RGG within three days after receipt of the merchandise by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Notice of cancellation and returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Connecticut; Kansas; Louisiana

The customer, and only if a first-time customer, may obtain a full refund for the return of undamaged and unused merchandise to RGG within seven days of receipt by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise. Regent Gold Group LLC. (and its affiliates) (collectively, "RGG") and Customer agree, subject to the provisions in this Transaction Agreement set forth in Paragraph 11, that the following terms shall govern the pending and all future transactions between the parties involving Precious Metals. "Precious Metals" shall mean, for purposes of this Transaction Agreement, any precious metal, in any form, that is the subject of a transaction between RGG and Customer, and shall include, but is not limited to, bullion bars and coins, semi-Numismatic coins and bars, Numismatic coins and bars, "junk silver", and bags (and partial bags) of coins. This Transaction Agreement applies to purchases from and sales to RGG, and the warranties and certifications are intended to be applicable to pending as well as future transactions with RGG. Addendums rev.M2013

Delaware; Hawaii; Montana; Ohio; West Virginia

The customer may obtain a full refund for the return of undamaged and unused merchandise to RGG, provided that the customer provides notice of cancellation, in writing, to RGG within seven days after receipt of the merchandise by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Notice of cancellation and returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Idaho

The customer, only if a first time customer, may cancel the transaction up to midnight of the third business day after the receipt of this written confirmation. If the customer cancels, any payments made by the customer will be returned within ten days after the receipt by the seller of the customer's notice of cancellation. Any merchandise delivered to the customer must be returned at RGG's expense to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212, no later than twenty-one business days after the date the customer receives back from RGG the payments or consideration the customer has already made. See the attached notice of cancellation form for an explanation of how to exercise this right.

Florida

The customer, only if a first-time customer, may obtain a full refund for the return of undamaged and unused merchandise to RGG within eight days of receipt by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Indiana

C.P.D.Reg. No "T.S.11-05715

Pennsylvania; Vermont

The customer may obtain a full refund for the return of undamaged and unused goods if returned to RGG within ten days after receipt by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Texas

If the customer makes a purchase using a credit card, the customer may obtain a full refund for the return of undamaged and unused merchandise to RGG within seven days of receipt by the customer. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer received actual possession of the merchandise; or (2) the date that the customer received written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Returns shall be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will process the refund within thirty days of receipt of the returned merchandise.

Utah

A customer making a purchase from RGG may cancel the sale up to midnight of the third business day after the receipt of the merchandise. "Receipt" of merchandise is considered to occur on either: (1) the date that the customer receives actual possession of the merchandise; or (2) the date that the customer receives written confirmation that the merchandise has been deposited in the customer's name in an independent depository as previously directed in writing by the customer. Sales shall be cancelled by mailing a notice of cancellation to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. The customer shall return the merchandise to RGG within seven (7) days of exercising the right to cancel. Returns should be made to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. RGG will provide a full refund within 30 days of return of the merchandise, if merchandise has been delivered to the customer.

Virginia

The customer may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction, which date shall be the date the customer signs this Addendum to Shipping and Transaction Agreement. See the attached notice of cancellation form for an explanation of how to exercise this right. Notice and returns of merchandise, if any has been received by the customer, shall be sent to: RGG, Attention: Customer Service, 269 S. Beverly Drive, Suite 1085, Beverly Hills, CA 90212. Upon receipt of the notice of cancellation or return of merchandise, if any has been received, RGG will issue a full refund within ten (10) business days.